Joint Statement on Toilet Leakage

1. The issue of leaking dual-flush toilets is recognised by the UK Water Efficiency Strategy Steering Group (UKWESSG) and the Bathroom Manufacturers Association (BMA), as is the need to work together to address the problem.
2. Reducing the number of leaky loos will save householders and businesses money on water loss and on repairs. It will reduce carbon emissions, improve the security of future water supplies and leave more water in the environment.
3. The BMA, toilet manufacturers and Thames Water (representing the UKWESSG) have been working together to understand leaky-loo causes and identify the most viable solutions.
4. As a result of this collaborative working, we can confirm that just over half of the toilet designs or materials identified as prone to potential leaky-loo issues, are no longer on the UK market. The WC manufacturers are working to improve the performance of more WC devices available for the new installations and retrofitting markets, by the end of 2021.
5. The UKWESSG and BMA are working together to:
    a. Encourage changes in design and materials by manufacturers that avoid or minimise the leaky-loo issue in newly installed or repaired toilets.
    b. Raise awareness amongst households and businesses so that they quickly spot leaks in their existing toilets and get them fixed.
    c. Raise awareness amongst plumbers, installers, developers and policy makers
6. To help buyers and installers of dual-flush toilets, Waterwise have developed a simple 1-page guidance note to reduce the risk of leaky-loos.

bma
Bathroom Manufacturers Association

waterwise
Water Efficiency Strategy for the UK